

SunDollar A/C & Heat, LLC

TACLA45889E

469-777-0247

sundollarac.com

Plan A Good Benefits	Plan B Better Benefits <i>Include All Of Plan A Benefits Plus:</i>	Plan C Best Benefits <i>Include All Of Plan B Benefits Plus:</i>	Plan D Fantastic Benefits <i>Include All Of Plan C Benefits Plus:</i>
<ul style="list-style-type: none"> • Complete 21 Point Inspection • Reminder Service • 1 Year Repair Warranty 	<ul style="list-style-type: none"> • \$10 Off Current Diagnostic Rate • 24 Hour Response Time • No Overtime • Pre-Season Scheduling • Monthly Payment Option • One Year Inflation Protection 	<ul style="list-style-type: none"> • Quality Assurance Inspection & Cleaning • Reminder Service • 2 Year Repair Warranty • \$15 Off Current Diagnostic Rate • Same Day Response Time • No Overtime • Pre-Season Scheduling • Monthly Payment Option • Two Year Inflation Protection • \$25 Purchase Accrual*** 	<ul style="list-style-type: none"> • ACCA National Standard Tasks Include the following as needed: <ul style="list-style-type: none"> ○ Blower Wheel Cleaning ○ Burner Cleaning ○ Chemically Clean Coils** • Reminder Service • 3 Year Repair Warranty • \$20 Off Current Diagnostic Rate • Same Day Response Time • No Overtime • Pre-Season Scheduling • Monthly Payment Option • Two Year Inflation Protection • \$50 Purchase Accrual***

***Evaporator and condenser coil cleaning is cleaned without removing from the system. Removing coils from the system is a standalone service and will be quoted at the current rates.*

Agreement Conditions

We agree to:

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
2. Instruct you in the operation of the equipment.
3. Give our service contract holders preference over all other service activity normally undertaken by us.
4. We agree to keep you informed of available enhancements throughout the life of your system.

You agree to:

1. Operate the equipment according to our instructions.
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit our personnel the use of your common building maintenance tools, such as ladders, etc.
4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.

General:

- During the term of the agreement we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party within 30 days written notice.
- In the event of cancelation all services and benefits rendered under this agreement shall equal payments received.
- Refunds are available upon cancelation after review of services and benefits received.
- Agreement and benefits are transferable to new homeowners or residence with 30 day written notice
 - New residence must be in SunDollar service area.
 - When transferred to new home, equipment is subject to qualification and must be brought up to SunDollar's maintenance standards.
- Notification of price increases will be sent by mail 45 days in advance of anniversary date for clients participating in the monthly program
- The services outlined in this agreement will be performed during normal working hours.

Customer Initials _____

***Purchase Accrual Conditions

- Purchase Accrual can be used toward the purchase of any qualifying heating and/or air conditioning system.
- Purchase Accrual cannot be used toward the purchase of accessories, sheet metal work or repairs to existing equipment.
- Purchase Accrual cannot be redeemed for cash value.
- Client must remain on Protection Plan continuously without lapse to retain Purchase Accrual.

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